

## **STRATHROY-CARADOC GUIDELINES FOR WILDLIFE, DOGS RUNNING AT LARGE AND STRAY CATS**

### **1. Who do I call with a complaint?**

Animal Control services are provided to the Municipality of Strathroy-Caradoc by Animal Care Centre Lobo (A.C.C. Lobo). Gertie Dieleman at A.C.C. Lobo is on-call 24/7. Call (519) 666-1632.

### **2. How do I obtain a dog or cat tag for my pet?**

Dog and cat tags are available at A.C.C. Lobo (5592 Egremont Dr., Ilderton) and Town Hall (52 Frank Street, Strathroy). Dog registration is mandatory and the tag must be on the dog's collar and worn at all times, according to the Strathroy-Caradoc Animal Care and Control By-Law 60-09. Cat tags are also issued at no charge as part of the voluntary cat registration program.

### **3. Who do I call if missing a pet?**

Call A.C.C. Lobo with description of pet and contact information A.S.A.P. It will be documented on computer and a call will be made to you if there is any information on the lost pet. No news from animal control staff means there is no new information for you. Please let A.C.C. Lobo know if you have found your missing pet.

### **4. Charges**

A Pound Fee of \$50.00 plus \$15.00 board will be charged for each day the dog has stayed at the shelter. H.S.T. is added to this. A.C.C. Lobo accepts payment in cash or plastic, but no cheques.

### **5. We do not take in "owner" pets.**

Animal control services are only for stray, lost, or abandoned pets. The A.C.C. Lobo shelter is too small to take in an owned pet, but staff there can suggest several other options to the pet owner.

### **6. Stray Cats**

A.C.C. Lobo will accept stray cats and kittens at no charge, at their discretion, and subject to the availability of space at their facility. Cats are considered stray if they have arrived at the address in question within a week. Once they have been there longer, and have been fed and or vetted, they are no longer considered a stray and will not be picked up. They must be brought to the shelter. In rare situations, animal control staff may attend if there is a public safety issue.

### **7. LIVE HUMANE TRAPS AVAILABLE**

Live humane traps can be provided for wild stray cats at a charge of \$25.00 up-front. This total amount is returned to the renter once the trap is returned in good condition. This fee helps ensure the trap will be returned. It is up to the renter to pick up and return the trap to A.C.C. Lobo with any cats that do get caught.

### **8. Dogs running at large** can be reported with the description. The location and any I.D. would be valuable. If the owners of the dog are known to the caller, all information is kept anonymous and contact made to the owner of dog. Animal control does not attend unless there is a public safety issue. It is important that the dog be contained somehow in order for staff not to waste a trip.

**9. Sick wildlife, such as raccoons**

Animal control will attend in urban areas but not, as a rule, in rural settings. The caller should “cap” the sick animal by placing a container such as a blue box or laundry basket over it with a weight on top to ensure the animal will still be there when animal control arrives. This is easy to do if the animal is sick. If it is still healthy enough to climb a tree, it is suggested that one keep themselves and domestic pets away until it goes away. Once animal control arrives, the animal is always euthanized according to policies given to us by O.M.A.F. It is therefore important to make sure the animal is sick and allowed its freedom if unable to be contained. Check the phonebook Yellow Pages under “Wildlife” for other service providers that assist in wildlife issues.

**10. Always contact A.C.C. Lobo as soon as possible if you suspect any animal is abused or neglected.**

After an assessment, if warranted, the London Humane Society can be called in to assist.

**11. Call us with details A.S.A.P. if you receive an injury that breaks your skin, from a dog or cat.**

Animal control staff will call the London Middlesex Health Unit to monitor this. By law, the animal in question has to be quarantined for 10 days by the owner, or by us, if the owner cannot do this adequately.